

Privacy Policy

Last Updated: November 14, 2024

At Top-Markt (“us”, “we”, “our” or the “Company”) we value your privacy and the importance of safeguarding your data. This Privacy Policy describes how we collect, use, protect, and handle the personal data you provide on any of our websites (hereinafter referred to as the “Website”).

We are committed to protecting your privacy in accordance with the highest level of privacy regulation. As such, we follow the obligations under

- the EU's General Protection Data Regulation (GDPR)
- Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and the applicable provincial legislations
- Brazil's Data Protection Legislation (LGPD)
- California's Consumer Protection Act (CCPA) and California Online Privacy Protection Act (CalOPPA)

Please read this Privacy Policy carefully to understand how we protect your data. By using our Website, you agree to the terms outlined in this Privacy Policy.

Information We Collect

When you send us a feedback we collect and process the following information that you provide:

- Email Address or Phone Number — used for further notifications and communication.

When you make a purchase, or attempt to make a purchase, we collect personal data as part of your order information:

- Account information such as user specified Name, Email Address, and Password
- Payment information such as your Billing Address, Phone Number, Credit Card, Debit Card or other payment method

Data is collected only with your consent and for the purposes stated in this Privacy Policy.

How We Use Your Data

Your personal data is used for the following purposes:

- To verify or authenticate your identity
- To provide access to the features of the Website.
- To deliver your product or service.

- To communicate with you regarding your use of the Website.
- To send newsletters, notifications, and updates if you have opted to receive them.

We do not share your personal data with third parties without your consent, except as required by law.

Cookie policy

A cookie is a small file with information that your browser stores on your device. Information in this file is typically shared with the owner of the site in addition to potential partners and third parties to that business. The collection of this information may be used in the function of the site and/or to improve your experience.

To give you the best experience possible, we use the following types of cookies:

- **Strictly Necessary.** As a web application, we require certain necessary cookies to run our service.
- **Functionality.** We use this kind of cookie to help us remember the way you like to use our service.
- **Analytics.** We collect analytics about the types of people who visit our site to improve our service and product.

Data Protection

We take reasonable steps to protect your personal data from unauthorized access, use, or disclosure. However, data transmission over the internet cannot be completely secure, and we cannot guarantee absolute protection of your data.

Data Retention

We retain your data only for as long as necessary to fulfill the purposes for which it was collected or as required by law.

Your Rights

You have the following rights regarding your personal data:

- **Right to Access (PIPEDA, GDPR Article 15, CCPA, LGPD)** — You may request access to your personal data.
- **Right to Rectify (PIPEDA, GDPR Article 16, LGPD)** — You may request correction or updates to your data.
- **Right to Erasure (GDPR Article 17, CCPA, LGPD)** — You may request deletion of your data in certain circumstances as permitted by law.
- **Right to Withdraw Consent (GDPR Article 18, LGPD)** — You may withdraw your consent to data processing at any time.

To exercise your rights, please contact us using the information in the "Contact Information" section below.

Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Changes will take effect upon posting on the Website.

Contact Information

If you have any questions about this Privacy Policy or our handling of your personal data, please contact us:

- **Email:** topmarkt@unco.club
- **Phone:** 06332 | 479462
- **Address:** Liebigstr. 2 66482 Zweibrücken Germany